



**United Way
of Massachusetts Bay
and Merrimack Valley**

FY2009 End of Year Data Report – Massachusetts Bay and Merrimack Valley

Notes to Mass. Bay Tables

- All data is for July 1 – June 30, 2009
- Each table lists the measures to which agencies are contributing and a summary of public policy contributions.
- FY09 Target is the sum of individual agency targets for the measure.
- FY09 Actual is the contribution for this year.
- FY10 Target is the contribution that agencies and United Way have agreed to for FY10.
- FY09 Status is staff assessment of the result for the year: green=reached or exceeded targets; yellow=fell modestly short of targets; red=fell significantly short of targets; white=other.

Notes to Merrimack Valley Tables

- All data is for July 1 – June 30, 2009
- There is a table for each of three areas – Adult Basic Education, Parenting Skills and Family Well-being, and Youth At-risk Behavior Prevention, with a note about which Mass. Bay impact area each is related to.
- Each table lists four outcomes, and one or two *examples* of indicators for each. Agencies can report on up to nine indicators for an outcome. Examples listed are those most commonly chosen or most central to the outcome.
- Number of agencies is the number of agencies reporting on each indicator
- Number attempting is the number of program participants that attempted to achieve the indicator during the reporting period
- Number achieving is the number of those participants who actually achieved the result
- Percent achieving is the percentage of those attempting the indicator who achieved it
- Merrimack Valley agencies have not set targets for indicators

Healthy Child Development – Mass. Bay



Measures	FY09 Target	FY09 Actual	FY10 Target	FY09 Status
Number of children in quality programs	21,953	23,051	21,804	
Number of staff trained or received consultation in social-emotional development	1,878	2,146	2,160	
Number of agencies committing to best practices in reducing or eliminating child expulsion (children retained)	16 1,095 children	16 1,096 children	16 849 children	
Number of children retained in community child care programs through consultation	605	1,360	972	
Number of program sites using research-based assessment tools	96	105	103	
Number of program sites using family support practices	59	72	78	



Increasing Youth Opportunities – Mass. Bay



Measures	FY09 Target	FY09 Actual	FY10 Target	FY09 Status
Number of youth served.	138,623 youth	156,267	150,491	
Number of out-of-school-time program sites using research-based tools to measure youth outcomes.	40 agencies 104 sites	40 agencies 130 sites	40 agencies 135 sites	
Number of staff training hours completed in courses addressing social-emotional well being of youth or relationship building skills with youth.	12,222 hrs received 11,846 hrs provided	18,077 hrs received 20,628 hrs provided	17,394 hrs received 9,834 hrs provided	
Number of out-of-school-time program sites with effective connections with schools.	74 program sites	97 program sites	96 program sites	
Number of youth who are engaged in one-to-one or group mentoring relationships.	6,894 youth	6,685 youth	7,056 youth	





United Way
of Massachusetts Bay
and Merrimack Valley

Affordable Housing – Mass. Bay

Measures	FY09 Target	FY09 Actual	FY10 Target	FY09 Status
Number of housing units produced, preserved or in property management	6,930	7,251	7,273	●
Number of homeless services agencies operating under a Housing First philosophy	11 -- 3,825	11 – 4,396	11 – 4,357	●
Number of individuals who have obtained affordable housing	2,854	3,049	3,611	●
Number of individuals who have retained affordable housing	9,009	9,488	9,084	●
Number of individuals who have gained financial skills	2,856	3,722	3,676	●
Number of individuals who have gained financial stability	599	1,095	677	●



Employment Leading to Financial Stability— Mass. Bay



United Way
of Massachusetts Bay
and Merrimack Valley

Measures	FY09 Target	FY09 Actual	FY10 Target	FY09 Status
Number who gained basic skills	3,617	3,571	3,877	●
Number who gained job skills	9,292	10,195	9,162	●
Number who obtained employment	4,425	4,671	4,435	●
Number achieving retention, upgrade, or wage gain	2,597	2,555	2,505	●
Number who gained financial skills	365	303	165	●
Number who gained economic milestones or assets	60	91	60	●



Public Policy



Overall -- There are state budget cuts to many human service, housing, workforce and education programs. However, many of the cuts are being mitigated by either federal funds or because of decisions to spread the cuts in such a way as to not impact one population disproportionately. An exception may be in mental health. Public funding is likely to get worse before it gets better with even more significant impacts in FY11.

Children -- Line items decreased generally, but some specific line items are **significantly** decreased. Examples include child care resource and referral services, early childhood mental health consultation and scholarships for early educators.

Youth -- Some most significant reductions are in violence prevention grants and After School and Out of School Time grants

Families -- There are some larger cuts including the elimination of IDA funding and a decrease in Employment Services funds for welfare recipients and parenting teens. Additionally, the Mass. Rental Voucher Program (state subsidized housing) and Alternative Housing Voucher Program (state subsidized housing for people with disabilities) were cut along with a transfer of RAFT funds (Rental Assistance for Families in Transition). These decreases are likely to increase the homeless population seeking shelter (at a time when the shelter population is at an all-time high, including over 1,000 families in motels.

MV -- Parenting Skills and Family Well-being (Healthy Child Development)



Outcome	Number of Agencies	Number Attempting	Number Achieving	Percent Achieving
Reduced family stress is reported and observed Ex1 – Improved coping skills Ex2 – Decrease in risky behavior	7 4	1739 347	1321 243	76% 70%
Acquire new knowledge about child development and demonstrate improved parenting skills Ex1 – Improved ability to relate to children Ex2 – Improve ability to manage child’s behavior	5 5	289 293	211 211	73% 72%
Learn new methods for conflict resolution and demonstrate the ability to apply learned skills Ex1 – Decrease in family conflicts	4	349	237	68%
Decreased isolation and alienation Ex1 – Increase in positive relationships Ex2 – Involvement in new social activities	4 5	585 426	210 140	36% 33%

MV -- Youth at Risk Behavior Prevention (Increasing Youth Opportunities)



Outcome	Number of Agencies	Number Attempting	Number Achieving	Percent Achieving
<i>Youth value education and embrace its role in enabling them to achieve personal goals and dreams for the future</i>				
Ex1 – Set written academic goals	7	1109	1017	92%
Ex2 - Demonstrate improved school performance	13	1526	1116	73%
Youth demonstrate leadership skills				
Ex1 – Take on positive leadership roles	9	651	429	66%
Youth demonstrate avoidance of at-risk behaviors				
Ex1 – Set personal goals for the future	14	1264	1196	95%
Ex2 – Engage in specified physical activity	10	7204	6919	96%
Youth gain an understanding of the connection between education skills and financial satisfaction				
Ex1 – Engage in volunteer and/or paid work	12	1243	1095	88%

MV -- Adult Basic Education (Sustainable Employment)



Outcome/Examples of Indicators	Number of Agencies	Number Attempting	Number Achieving	Percent Achieving
<p><i>Acquire command of English language and/or GED certificate necessary for employment and civic engagement</i></p> <p>Ex1 – improved English skills</p> <p>Ex2 – Graduate with GED</p>	7 1	311 18	272 6	87% 33%
<p><i>Those with little or no work experience learn how to seek employment</i></p> <p>Ex1 – Improved job readiness skills</p> <p>Ex2 – Have career action plan</p>	9 6	364 146	307 131	84% 90%
<p><i>Obtain targeted employment or advance in the field</i></p> <p>Ex1 – Obtain employment at \$7.50/hr or more</p> <p>Ex2 – Retain employment at least 90 days</p>	6 6	101 87	78 73	77% 84%
<p>Gain knowledge of available resources and adequate access to needed support services</p> <p>Ex1 – Receive quality, affordable services</p>	10	1489	1318	89%

Basic Needs – Mass. Bay and Merrimack Valley



<u>Total persons directly served</u> (Secured entitlements, received emergency assistance or received case management service)	FY08 End of Year	FY09 Mid-year	FY09 End of year
Mass. Bay	100,255	57,916	123,264
Merrimack Valley	41,531	17,692	24,308
Total	141,786	75,608	147,572